# CENTRAL ELECTRIC COOPERATIVE, INC. 2012 Annual Report People Who Care!





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#### **Annual Report**

### President, and CEO & General Manager's Report



by Margery S. Terwilliger President



and Matthew P. Boshaw CEO & General Manager

## Central Electric Cooperative: 75 Years At Your Service!

Every year Central Electric Cooperative (CEC) dedicates its August issue to our previous year's annual report. As a CEC member you have the right to understand how your cooperative handled your investment.

This year I am not only reporting on the previous year, but also asking you to take a moment to remember one of our long-time employees. On June 22, 2013, Michael Eugene Over, "Mike," was on the job, restoring power to a member in northern Armstrong County near Bruin, Pa. when he came into contact with an energized line. Mike leaves behind his wife Crystal and daughters Carly and Abby, as well as many friends here at CEC. Visit our website at www.central.coop to see how you can help Mike's family.

In 2012, CEC celebrated 75 years of providing reliable and quality service to members at a reasonable rate. Highlights included:

Energy assistance: Through co-op members' generosity, CEC's Family Fund helped 93 families in need pay their electric bills during the heating season. The program is funded by one-time donations, unclaimed capital credits and a member round-up program.

- Member satisfaction: For the second year in a row, CEC enjoyed great member survey results, the highest overall American Customer Satisfaction Index rating (84.61) since the survey began!
- 75-year celebration.
- Office facility completion.



#### **Reliable Service**

Reliability and timely power restoration continued to be areas of emphasis in 2012. Our total outage time per member for 2012 was 9.46 hours. Significant weather events throughout the year resulted in 3.2 of these hours coming from major storm events, and 1.5 of the hours were a result of power supply and scheduled outages. While these numbers are not within the co-op's goals, CEC was substantially less impacted in comparison to most of its counterparts.

CEC linemen assisted three Pennsylvania cooperatives and one Ohio cooperative, as well as investor-owned utilities in Pennsylvania and New Jersey. While the co-op can't control the weather, it continues to maintain its lines. In 2012:

- 41 miles of wire were rebuilt or upgraded,
- 6,185 poles were inspected, and
- 258.4 right-of-way line miles were cleared.



The co-op is also utilizing new technologies including the Geographic Information System (GIS) and Two-Way Automatic Communications System (TWACS). They will be top priority and the next major step in distribution system reliability improvement and load serving capability.

## **Quality Service**



In 2012 CEC continued to look for ways to improve member satisfaction. Process improvement was a key for Central's success as it utilized new technology and motivated employees to look for new ways to create efficiencies. In 2012 CEC continued to:

- increase electronic payment processing to 41 percent of all payments received, which saves on processing costs,
- support an automated phone payment system to allow members to pay their electric bills 24 hours a day,
- continue its identity verification procedures for CEC's Identity Theft Program to keep members' information safe.

#### **Rates**

Retail electric rates were increased 6.5 percent on average to Central's members on Jan. 1, 2012, primarily to cover the increase in wholesale generation rates. Central's previous rate increases were April 1, 2009 by about 4.7 percent and March 1, 2007, by 4 percent.

## Community

CEC continued its efforts to educate members about issues and the cooperative difference. In addition to Power Lines and press releases, CEC again coordinated two important programs for our younger members. Four Youth Tour students made lifetime memories and acquaintances in our nation's capitol. In addition, CEC awarded 12 students the Good Neighbor Scholarships of \$1,000 each.

# Annual Meeting of the Members

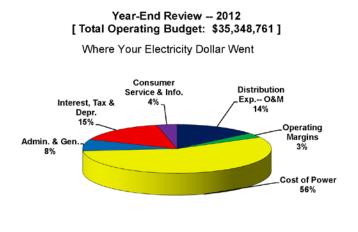
More than 1,000 members and guests attended the co-op's 75th Annual Meeting where members re-elected Kenneth D. Durrett representing Butler County, and Richard Weaver representing Clarion County.

CEC has been serving members for 75 years. Members are encouraged to attend the Annual Meeting of the Members on Friday, Aug. 23, 2013.

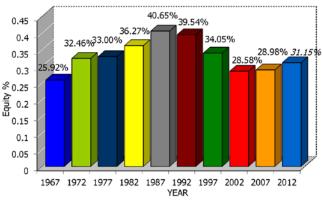
CEC is a Touchstone Energy Cooperative and serves approximately 25,000 members with over 3,000 miles of distribution line in portions of Allegheny, Armstrong, Butler, Clarion, Forest, Mercer and Venango counties. Find out more by visiting www.central.coop.

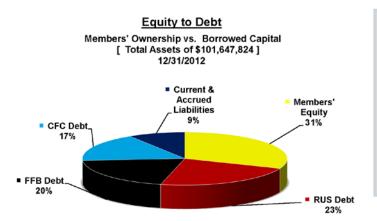






Year-End Review – 2012 Equity/Assets Ratios





The statements on the following pages are compiled from the 2012 Audit Report as presented by the firm of Buffamante, Whipple Buttafaro, P.C. A complete copy of the audit is available for examination at the Central Electric Cooperative, Inc. office during normal business hours.



# **People Who Care!**

#### CENTRAL ELECTRIC COOPERATIVE, INC. MEMBERS' FINANCIAL REPORT FOR 2012

# STATEMENT OF REVENUE AND PATRONAGE CAPITAL AND RETAINED EARNINGS

For the years ended December 31,	2012	2011	
OPERATING REVENUES:			
Electric energy revenue	\$ 34,360,559	\$	32,711,566
Customers' forfeited discounts and penalties	123,877		118,263
Rent from electric property	839,528		827,839
Miscellaneous service revenue	108,995		162,826
Miscellaneous electric revenue	24,796		17,112
TOTAL OPERATING REVENUES	35,457,755		33,837,606
OPERATING EXPENSES:			
Cost of power	19,939,195		18,759,414
Distribution - operations	1,536,652		1,357,609
Distribution - maintenance	3,463,583		3,081,456
Consumer accounts	963,666		963,521
Customer service and information	280,017		332,574
Sales	17,685		21,555
Administrative and general	2,717,583		2,565,082
Depreciation and amortization	3,389,075		3,123,573
Taxes	(4,703)		38,744
Interest - other	30,061		3,997
TOTAL OPERATING EXPENSES	32,332,814		30,247,525
OPERATING MARGINS BEFORE FIXED CHARGES	3,124,941		3,590,081
FIXED CHARGES:			
Interest on long-term debt	1,983,279		2,112,024
OPERATING MARGINS AFTER FIXED CHARGES	1,141,662		1,478,057
G & T AND OTHER CAPITAL CREDITS	279,380		1,262,766
NET OPERATING MARGINS	1,421,042		2,740,823
NON-OPERATING MARGINS:			
Interest income	135,787		178,431
Loss on disposition of property	(637,644)		
Other	(1,246)		12,600
	(503,103)		,
	(505,105)		191,031
NET MARGINS BEFORE PROVISION FOR TAXES ON INCOME	917,939		2,931,854
PROVISION FOR TAXES ON INCOME	2,282		9,775
NET MARGINS	915,657		2,922,079
PATRONAGE CAPITAL, at beginning of year:	28,078,475		27,011,722
	20,070,470		27,011,722
PATRONAGE CAPITAL,			
before reclassification of non-operating margins not allocated and retirement of capital credits:	28,994,132		29,933,801
PRIOR YEAR MARGINS NOT ALLOCATED	827,838		977,518
RETIREMENT OF CAPITAL CREDITS	62,555		877,808
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PATRONAGE CAPITAL, at end of year:	\$ 28,103,739	\$	28,078,475

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#### Annual Report 🗕

#### CENTRAL ELECTRIC COOPERATIVE, INC. MEMBERS' FINANCIAL REPORT FOR 2012 BALANCE SHEETS

ALANCE SHEETS				
As of December 31, ASSETS		2012		2011
PROPERTY AND EQUIPMENT:				
Electric plant in service - at cost New headquarters work in progress	\$	116,219,541 	\$	108,099,285 3,138,537
Construction work in progress		553,176		841,065
		116,772,717		112,078,887
Less accumulated provisions for depreciation	_	31,736,908		30,764,307
TOTAL ELECTRIC PLANT		85,035,809		81,314,580
OTHER ASSETS AND INVESTMENTS:				
Non-utility property, at cost		3,180		3,180
Investments in associated organizations TOTAL OTHER ASSETS AND INVESTMENTS	-	9,096,368 9,099,548		9,259,656
TOTAL OTHER ASSETS AND INVESTMENTS	-	9,099,040		3,202,030
CURRENT ASSETS:				
Cash - general funds		1,861,768		402,357
Accounts and notes receivable:		.,		,
Trade (less accumulated provision for uncollectible accounts				
of \$125,000 and \$157,814 for 2012 and 2011 respectively)		3,834,332		3,287,632
Rental from electric property and other receivables		745,601		649,609
Materials and supplies (at average cost)		808,760		1,015,436
Other current and accrued assets	-	71,287		254,560
TOTAL CURRENT ASSETS	_	7,321,748		5,609,594
	\$	101,457,105	\$	96,187,010
EQUITIES AND LIABILITIES	Ψ=	101,407,100	+	
EQUITIES:				
Memberships	\$	117,425	\$	120,445
Patronage capital		28,103,739		28,078,475
Other equities	_	3,440,578		2,585,321
TOTAL EQUITIES	-	31,661,742		30,784,241
LONG-TERM DEBT:		~~~~~		~~ ~~ ~~ ~~
RUS mortgage notes, less current maturities		22,228,779		20,566,003
CFC mortgage notes, less current maturities FFB mortgage notes, less current maturities		16,305,189 19,977,978		17,525,494 16,331,766
TOTAL LONG-TERM DEBT		58,511,946		54,423,263
		00,011,040		04,420,200
NON-CURRENT LIABILITIES:				o (oo ==o
Accumulated post retirement benefit obligation, less current portion		3,243,989		3,182,776
Accumulated provision for storms TOTAL NON-CURRENT LIABILITIES	-	300,000 3,543,989		300,000 3,482,776
TOTAL NON-CORRENT LIADILITIES		3,343,909		3,402,770
CURRENT LIABILITIES:				
Current maturities of long-term debt Accounts payable:		2,328,184		2,309,469
Purchased power		1,906,702		1,498,839
Other trade payables		700,199		345,693
New headquarters payables and retainage				483,458
Consumer deposits and prepayments Other current and accrued liabilities		873,381 1,113,947		855,627 1,253,123
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	-	6,922,413		6,746,209
	-	68,978,348		64,652,248
DEFERRED CREDITS	<u>_</u>	817,015	•	750,521
COMMITMENTS AND CONTINGENCIES	S	101,457,105	\$	96,187,010

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