Our Tradition is to Service — Our Responsibility is to Safety.





2017 Annual Report

This institution is an equal opportunity provider and employer.

CEC is Focused on Better Serving You

Executive Report

Central Electric Cooperative (CEC) made significant changes throughout the organization in 2017. These changes have allowed for process improvements — putting the cooperative in a strong position to continue improving in the coming years.

Our three-year, rolling strategic plan has provided a template allowing CEC to maintain the continuity required for our business model. The plan clearly identifies our Mission Statement, Vision Statement and strategic initiatives including goals designed to support them. It also includes day-to-day activities and larger, longterm projects. This plan has allowed us to better manage our resources and maintain the high level of service expected by our members, while identifying our future direction and continuously improving. Key pieces of the 2017-2019 Strategic Plan include completion of organizational structure implementation, codifying long-range financial planning goals, and a cooperative-wide emphasis on safety.

Another significant planning effort was completed, that culminated in the board and staff working together, to complete an overall financial management plan. This plan clarified the philosophy, goals and priorities in the areas of rates, patronage capital rotation, and equity.

There was no rate increase from our power supplier in 2017 and CEC had no rate increase, despite exceptionally mild temperatures and increased conservation efforts by CEC and our members.





Jody P.
Weaver
President,
Board of
Directors

Matthew P.
Boshaw
CEO &
General
Manager



Highlights for last year included:

- Returning a record \$1,542,000 in patronage capital to our members in the form of Capital Credits.
- Distributing 171 Energy Star Appliance Rebates totaling almost \$11,000 to members.
- Helping 357 families in need pay electric bills during the heating season. The Family Fund program is funded entirely by member contributions, the Round Up Program, and unclaimed Capital Credits.

Reliable Service

Reliability and timely power restoration continued to be emphasized in 2017. Total, average outage time per member was 17.6 hours with power supplier outages causing 32.4 percent of that. CEC continued to maintain its lines for improved reliability. In 2017, CEC made major improvements across its territory.

- Major improvements were made in the Karns City, Rockland, and Fredricksburg substations.
- Completion of the high-side electronic recloser project.
- 620 poles were set.
- 7,502 poles were inspected.
- 5,591 trees were trimmed.
- 5,980 trees were removed.
- 120 miles of rights-of-ways were cleared.

Quality Service

New technologies again played a big part in member satisfaction. In 2017, CEC:

- Continued utilizing SmartHub, providing convenient account access to members online or via mobile devices to manage payments, notify member service representatives of account and service issues, check usage, and more.
- Increased electronic payment processing to 52 percent of all payments received, which is convenient for members and saves on processing costs.
- Processed and completed 8,546 member service orders.
- Installed 40 electric water heaters and 15 GenerLink[™] units.



Rates

CEC's retail electric rates for members did not increase in 2017. CEC's last increase in retail rates was 5.5 percent in 2013. No rate increase is planned for 2018.

Community

CEC continued its commitment to the communities it serves. In 2017, CEC was able to fund the following primarily with unclaimed Capital Credits.

- Assisted 357 families in need pay their electric bill through the Family Fund program.
- Sent five students on Youth Tour where they made lifelong memories and learned about government and electric cooperatives.
- Awarded 10 students the Good Neighbor

Scholarship of \$2,000 each.

- Donated \$19,000 to non-profit organizations in our service territory.
- Awarded a \$1,000 grant through our Bright Ideas Program to a school to fund an energy-related learning project.

Annual Meeting of the Members

Almost 1,200 members and guests attended the cooperative's 80th annual meeting. Members re-elected board director Jody Weaver, representing Clarion County; and Ken Etzel, representing Venango County at the meeting. CEC encourages members to attend this year's Annual Meeting of the Members Friday, Aug. 24, 2018.

CEC staff is committed to providing excellent service to our members. As the information in this report indicates, service is much more than poles, wires, and meters to us. Our employees are talented and hardworking with a wide variety of expertise. In addition, our staff brings a member focus that makes our cooperative much more than an electric service provider — we are a part of all the communities we serve and are proud of it.

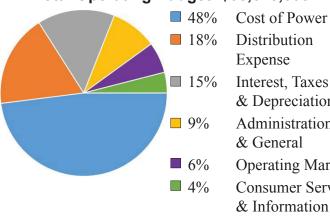
CEC is a Touchstone Energy Cooperative and serves approximately 25,000 members with over 3,000 miles of distribution line in portions of Allegheny, Armstrong, Butler, Clarion, Forest, Mercer, and Venango counties. Find out more by visiting www.central.coop.



CEC's Janet Guthrie (right) presenting a Bright Ideas Teacher Grant.

2017 Year-End Financial Review

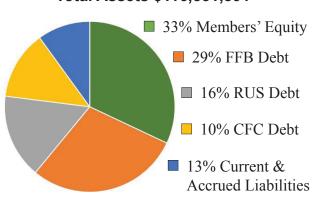
Where Members' Electric Dollar Went **Total Operating Budget: \$38,645,008**

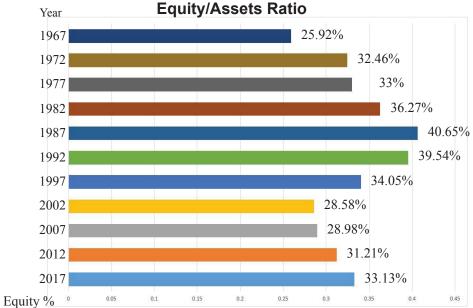


Cost of Power Distribution Expense Interest, Taxes

& Depreciation Administration & General **Operating Margins** Consumer Service

Equity to Debt Members' Ownership vs. Borrowed Capital Total Assets \$116,551,891





Members Working for Members: Meet Your Board of Directors!



Nancy Lendyak **Armstrong County**



Richard Weaver Clarion County



Kenneth Durrett Butler County



Bette Walters Forest County



William Eichner **Butler County**



Kenneth Etzel Venango County



Jody Weaver Clarion County



Althea Smith Venango County

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Statements of Income and Comprehensive Income

For the years ended Dec. 31, 2017 2016 **OPERATING REVENUES:** \$37,635,923 Electric energy revenue \$38,496,315 Customers' forfeited discounts and penalties 119,201 125,723 Rent from electric property 860,445 844,562 Miscellaneous service revenue 3,100 3,762 Miscellaneous electric revenue 26,339 23,120 38,645,008 39,493,482 **TOTAL OPERATING REVENUES OPERATING EXPENSES:** Cost of power 18,521,048 19,455,583 Distribution - operations 1,830,785 1,925,886 Distribution - maintenance 4,728,885 4,527,710 1,135,167 Consumer accounts 1,080,723 Customer service and information 399,835 343,587 Sales 568 7,705 3,552,470 3,391,628 Administrative and general Depreciation and amortization 3,954,296 3,842,296 Taxes 57,542 55,221 4,569 Interest - other 4,272 34,634,611 **TOTAL OPERATING EXPENSES** 34,185,165 **OPERATING MARGINS BEFORE FIXED CHARGES** 4,459,843 4,858,871 **FIXED CHARGES:** Interest on long-term debt 1,907,733 1,942,129 **OPERATING MARGINS AFTER FIXED CHARGES** 2,552,110 2,916,742 **G&T AND OTHER CAPITAL CREDITS** 800,809 543,157 3,352,919 **NET OPERATING MARGINS** 3,459,899 **NON-OPERATING MARGINS:** 177,484 Interest income 228,812 Loss on disposition of property (3,151)(160,885)Other 45,554 24,777 TOTAL NON-OPERATING MARGINS 219,887 92,704 NET MARGINS BEFORE PROVISION FOR TAXES ON INCOME 3,572,806 3,552,603 PROVISION FOR TAXES ON INCOME 729 883 **NET MARGINS** 3,572,077 3,551,720 OTHER COMPREHENSIVE LOSS Unfunded postretirement benefit plans: Net actuarial loss (1,399,474)Amortization of actuarial loss recognized in net margins 131,032 131,032 131,032 (1,268,442)**TOTAL OTHER COMPREHENSIVE GAIN (LOSS)** \$3,703,109 \$2,283,278 TOTAL COMPREHENSIVE INCOME

The financial report statements are compiled from the 2017 Audit Report as presented by the firm of Buffamante Whipple Buttafaro, P.C. A complete copy of the audit is available for examination at the CEC office during normal business hours.