ISSUE NO. 9

YOUR CENTRAL ELECTRIC COOPERATIVE NEWS CONNECTION

SEPTEMBER 2013

Inside: Learn How To ...

Contribute to the Michael E. Over Memorial Fund

Utilize Our New Online Account Management Software

Vote for Our Photo Contest Entries

"Watts" Inside

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Thank You All by Matthew Boshaw, CEO & General Manager

Many of the articles that I write have common themes; the Cooperative Principles, electric utility operation and safety, just to name a few. As a means of making my various points, and to recognize their efforts, I often mention the employees and board of directors here at Central Electric Cooperative (CEC). The article I wrote for the July newsletter did just that.

As I have mentioned in the past, because of printing schedules, I write my articles about a month in advance of their delivery. This delay can often result in my articles seeming a little dated. This was certainly the case in July. As many of you are probably aware, at the end of June CEC suffered the tragic loss of a long-time employee and journeyman lineman, Michael Over. Mike had been with CEC since 1992 and had been a journeyman lineman since 1997.

The time that has passed since the accident has been short but the efforts of our employees during this time of grief have been remarkable. Our board of directors has been nothing but supportive and you, our members, have been supportive and understanding as well. A tragedy like this is not something that we get over or put behind us, but instead it is something we take with us. I often express my admiration for our employees, board and members in these articles but these past weeks have shown me that I have understated that admiration.

Because of those printing schedules, you will be reading this following our Annual Meeting in August. I sincerely hope that you were able to join us so that I was

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able to express this gratitude in person. Perhaps this delay has been a good thing in this case as it has allowed me to witness the empathy, dedication and hard work of this cooperative community. Please accept my sincere thanks and join me in sending continuing condolences, sympathies and prayers to Mike's family during this most difficult time.

The Michael E. Over Memorial Fund

Early on June 22, 2013, CEC lost one of its long-time employees in an electrical contact accident.

Michael Eugene Over, "Mike," was on the job, restoring power to a member in northern Armstrong County near Bruin, Pa. when he came into contact with an energized line.



CEC has set up the Michael E. Over Memorial Fund to benefit Mike's widow, Crystal, and daughters Carly and Abby.

If you would like to donate to help Mike's family there are the following methods available:

- By check: Make your check out to the Michael E. Over Memorial Fund, and mail it to NexTier Bank, P.O. Box Q, Parker, PA 16049.
- By credit card: To use your credit card, please call CEC's Member Services department at 1-800-521-0570.
- Electronic funds transfer: Contact your bank to have them transfer funds to the NexTier Bank. To obtain the routing number and account number, please call 1-800-262-1088 and ask for Beth at the NexTier Parker office.

Deposit slips are also available for this fund. If you would like one of these please see Shannon at our front/receptionist desk. Additionally, there will be a college fund/scholarship fund for Mike and Crystal's two children (ages 11 and 8). More information on this long-term fund will be provided soon.

The above Memorial Fund is a shorter-term account for donations to assist the family in the near-term ... probably a few months.

Thank you for any amount you donate to the Michael E. Over Memorial Fund.

Join the MAAC!

Are you interested in serving on a respected committee and sharing your ideas with cooperative members? Then the Member Aware Advisory Committee (MAAC) is the perfect opportunity for you! CEC is looking for members to serve on the 2014-2015 MAAC committee. The committee is designed to establish effective communication between cooperative members, the board of directors and management. If you are interested in serving on this committee or if you have questions please contact Chris O'Donnell at 800-521-0570 x2170

SmartHub: Online Account Management

Great news! An easy-to-use online payment system is here!

Members have commented that CEC's current online payment system is sometimes cumbersome to navigate. We heard you loud and clear and are pleased to announce that as of Sept. 3, we have replaced the old way with a user-friendly technology called SmartHub.

The goal with this new system is that it makes getting information, from when your next bill is due to how much electricity you used yesterday, convenient and quick.

SmartHub also comes with a free app for smartphones. So now you will be able to make a payment or check how much electricity you used on any given day from your phone. The app also lets you report an outage and gather additional, useful information. You can download the app from the Apple App Store or Android Play Store by searching for SmartHub or by scanning the appropriate QR code to the right.

Feel free to contact us for more information at 800-521-0570 or visit us at www.central.coop.



SmartHub's features include:

- View your daily, monthly and yearly electric usage.
- Quickly pay your bill.
- Receive bill reminders.
- Get outage information.
- Connect with YouTube and Twitter.



2013 Youth Tour

This year CEC sponsored three students for the 2013 Youth Tour. The students were: Julianna Crate (Cranberry, Pa.), Zach Moore (Karns City, Pa.), and Kendyll Smith (Karns City, Pa.).

From June 16 to 21 they joined students from other Pennsylvania and New Jersey electric cooperatives along with over 1,500 high school juniors from across the country to experience the beauty and history of our nation's capitol and learn about electric cooperatives.

They met with congressmen from Pennsylvania, toured national monuments and memorials, and visited the National Zoo and the Smithsonian museum.



From left: Julianna Crate, Zach Moore and Kendyll Smith.



No one really knows how much electricity they have used until the bill arrives. SmartHub now solves that dilemma as it gives you the ability to review your daily usage from a mobile device (smartphone or tablet) or a computer.

To download the free SmartHub app for your mobile device, visit your app store (Apple or Android) and search for SmartHub. To use SmartHub from a computer, visit our website at www.central.coop and click on the "Account Center" button in the upper right corner and log in. Then select "My Usage" to view daily, weekly, monthly or yearly electric usage in kilowatt-hours. Usage is shown in graph or data form. Weather information is also provided to help explain possible usage increase causes.

Safety Tips to Avoid Deer While Driving

State Farm Insurance estimates that in the U.S. about 1.23 million car accidents were due to deer encounters between July 1, 2011 and June 30, 2012. Within those encounters 200 lives were lost. Pennsylvania and West Virginia are in the top five states where motorists are most likely to hit deer. The following steps can help you decrease your chances of hitting a deer.

> Always slow down when entering deer populated areas.

• Wear your seat belt. This is not only the law, but the best protection against injury if a crash does occur.

SmartHub: My Usage Feature

Daily usage history can help track changes made when replacing an old appliance with a new, energy-efficient one. It's similar to seeing your car's miles-per-gallon information, but for electric consumption instead. SmartHub! One more way your cooperative is looking out for you!





Matt Alderson Manager of Safety and Operations Support

- Stay in the center lane if driving on a multi-lane highway to give nearby deer space.
- Be especially alert when driving through potential deer areas.
- Remember that deer tend to travel in groups, so always be on the lookout for more.

• Deer are more active in October, November and December due to mating season.

• Be in control of your vehicle, brake firmly and try to stop. Do not swerve.

• Do not rely on devices that promise to avert deer collisions. No evidence shows that these devices work.

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Photo Contest Voting

After 24 members submitted wonderful photos for our 2013 Photo Contest, online voting has narrowed it down to five contestants. Please vote from the below five photos for the three you feel deserve to be our winners! The photo with the most votes will receive first place and a \$100 bill credit, second place receives a \$50 bill credit and third a \$25 bill credit. If you have access to the internet, you can also vote on our website until Oct. 16. We will announce the winners in late October and in December's Power Lines newsletter.



Photo #1

Photo #2

Photo #3







Photo #5

| Name: | Pho | to Contest Voting Fo | orm | | | |
|---|----------|----------------------|----------|----------|--|--|
| Address: | | | | | | |
| Phone No: | | | | | | |
| Please check the boxes for the three photos you wish to vote for. | | | | | | |
| Photo #1 | Photo #2 | Photo #3 | Photo #4 | Photo #5 | | |
| Return this coupon to CEC by Oct. 16, 2013. | | | | | | |
| L | | | | | | |

Recipe of the Month

Chicken Supreme Casserole

Ingredients

- 2 cups diced cooked chicken
- 2 cups uncooked elbow macaroni
- 2 cans Cream of Chicken soup
- 1 can chicken broth
- 1 can (above soup can) regular milk
- 2 cups shredded sharp cheese
- 1/2 cup melted oleo/margarine
- Salt and pepper to taste
- Corn flakes

Directions

- Heat oven to 350 degrees.
- Mix everything but corn flakes together and put in a greased 13 x 9 pan.
- Crush cornflakes and put on top.
- Bake for one hour uncovered.

Thank you to Carole Mrozek for submitting this recipe!

Congratulations to Charles Woods of Polk, Pa., who won first place with our July Power Lines Pineapple Dessert Bars Recipe in the Venango County Fair, Men's Baking Division contest!

Send Recipes to:

Renee Spence at rspence@central.coop or mail to CEC, 716 Route 368, PO Box 329, Parker, PA 16049

CEC Management Team

Matthew P. Boshaw CEO, General Manager

Dennis W. Beggs CFO, Director of Finance and Accounting

Christopher W. Kossman Director of Information Technology

Stephanie Deal Director of Human Resources

Lisa A. Hoover Director of Member Services Christina J. O'Donnell Director of Member and Community Relations

Fred E. Terwilliger Director of Engineering and Operations

Read Power Lines and Win!

Last Issue's Winner: Virginia Nottingham of Adamsville Last Issue's E-Winner: Joseph Strupek of Clinton

Read Power Lines and win! It's simple — you can win a \$25 credit on your monthly electric bill by completing and returning the quiz below. And you have a second chance at another \$25 bill credit by submitting a quiz online at www.central.coop/quiz.

If you do not have access to the internet, indicate that on the quiz and we will also enter you in the online drawing. Just complete, clip and enclose the quiz and personal information below and return it with your monthly payment. For quiz rules visit www.central.coop/quiz.

1. True or False: SmartHub allows you to viewyour daily, weekly, monthly or yearly electric usagein kilowatt-hours.

Answer:

2. True or False: Deer are most active in June, Julyand August.

Answer:

3. True or False: Our SmartHub software comes
with a free app for your smartphone or tablet. **Answer:**

How are we doing? (no wrong answer)

Name:

Address:

Phone:

Acct. #:

Central Electric Cooperative

716 Route 368 • **PO Box 329** • **Parker, PA 16049–0329** • **www.central.coop** Customer Service 1-800-521-0570 • Emergency Outage Number 1-800-282-8610